

APPENDIX 1



Strategic Delivery Plan - Quarterly Performance Report Summary

IJB Report Date: 31 January 2024

KEY HIGHLIGHTS									
Six projects have been removed/closed from the Strategic Delivery Plan as agreed by IJB in December 2023.	<p>Overview of RAG Status - All Projects</p> <table border="1"> <caption>RAG Status Data</caption> <thead> <tr> <th>Color</th> <th>Count</th> </tr> </thead> <tbody> <tr> <td>Green</td> <td>8</td> </tr> <tr> <td>Amber</td> <td>5</td> </tr> <tr> <td>Red</td> <td>1</td> </tr> </tbody> </table>	Color	Count	Green	8	Amber	5	Red	1
Color		Count							
Green		8							
Amber		5							
Red		1							
8 out of 14 projects currently reporting Green RAG status indicating they are currently on track to achieve project aims and milestones.									
The RAG status of two projects have improved from Amber to Green - Digital Strategy and Analogue to Digital Transition. Four projects have remained at Amber - Effective Support for Carers and Self Directed Support, Replacement of Social Care Management System, Review and re-provision of Learning Disability Accommodation and Development of Shire Mental Health Accommodation Options.									
Out of Hours: <ul style="list-style-type: none"> The service transitioned from Marie Curie to in house for Moray and Shire on the 1st of October. Many of the staff have been TUPE'd into NHS Grampian - some to substantive posts and some to the nurse bank. Recruitment has been both successful but challenging at the same time. By recruiting to the permanent posts we have reduced the sporadic and unreliable need for bank use therefore creating a more stable team. The next part of the transition is to phase the team into the GMED service so that we provide a comprehensive out of hours team that has all resources available to ensure the patients get what they need at the right time with the right skill set. We will progress this over the next month.									
MAT Standards: <ul style="list-style-type: none"> During this Quarter, additional psychology resource has been secured which will support the implementation of MAT Standards 6 and 10. This resource will also have an overall positive impact on effective service delivery and will promote improvement in skills across the whole workforce. Out of Area Complex Care Placements: <ul style="list-style-type: none"> Proposals have been presented to SMT and approved to facilitate the progress of the Complex Care workstream via the coproduction of a property solution in partnership with Aberdeenshire Housing. Frailty: <ul style="list-style-type: none"> A clinical lead post has been recruited for a 12 month period and will support with the development of our frailty pathways within Aberdeenshire. Work is underway on the expansion of our Virtual Community Ward (VCW) model moving to a 24/7 model, initially to be implemented between December 2023 to 31 March 2024 in the Garioch (Central) area (covering the GP practices of Inverurie, Kemnay, Westhill and Insh). 									

Challenges and Mitigations	
Challenge	Mitigations or Improvement Actions
Primary Care Improvement Plan	<ul style="list-style-type: none"> Vaccinations, First Contact Physio and Mental Health and Wellbeing services are fully implemented, although with vacancies and recruitment issues there can be intermittent gaps in providing the service, but it has been rolled out. CTAC, Pharmacotherapy and Urgent Care still face considerable challenges to enable these services to be rolled out due to funding, staffing and premises. The Grampian wide General Practice Vision Programme will aim to support a collaborative and innovative approach to General Practice and delivery of PCIP which will work for our communities and geography within the resource available.
Replacement of Social Care Management System	Project has been on hold from vendor perspective since July 2023 however Aberdeenshire project resources have continued with activities related to CareFirst data tidypup and preparations for the next phase of the project. Relevant risks and mitigations have been identified and continue to be closely monitored/escalated as required.
7 projects currently reporting Amber status.	Work is continuing to ensure that the Strategic Delivery Plan is reviewed and key priorities for this financial year are identified. Specific updates against each project are detailed in Appendix 2.

IN-FOCUS - PERFORMANCE AREAS FOR IJB OVERSIGHT

Performance Area / Overview	Medication Assisted Treatment (MAT) Standards Implementation - one of the platforms for successful delivery of the National Drugs Mission to improve and save lives of people who use drugs and their loved ones. This performance update summarises Aberdeenshire HSCP progress against the first five Standards which are expected to be in place by 31/03/23 with full implementation of all ten Standards by 31/03/24.	
Period covered by report	July 2023 - September 2023	RAG Rating
Key Objectives	1. All people accessing services have the option to start MAT from the same day of presentation.	Provisional Green
	2. All people are supported to make an informed choice on what medication to use for MAT, and the appropriate dose.	Provisional Green
	3. All people at high risk of drug-related harm are proactively identified and offered support to commence or continue MAT.	Provisional Green
	4. All people are offered evidence based harm reduction at the point of MAT delivery.	Provisional Green
	5. All people will receive support to remain in treatment for as long as requested.	Provisional Green
	6. The system that provides MAT is psychologically informed (tier 1); routinely delivers evidence-based low intensity psychosocial interventions (tier 2); and supports individuals to grow social networks.	Amber
	7. All people have the option of MAT shared with Primary Care.	Amber
	8. All people have access to independent advocacy and support for housing, welfare and income needs.	Provisional Amber
	9. All people with co-occurring drug use and mental health difficulties can receive mental health care at the point of MAT delivery.	Provisional Amber
	10. All people receive trauma informed care.	Provisional Amber
Progress - Key Highlights	Additional pharmacy resource is in the process of being recruited and plans to optimise bringing this support to the service are in development. This will allow safer prescribing practices and increased partnership working with pharmacies including increased Buvidal spaces. Staff training with a focus on Motivational Interviewing and Safety and Stabilisation courses. These will increase staff knowledge and skills and will contribute to achievement on MAT 6 by 10 by April 2024. A development plan is being completed in line with MAT 6 and 10 and a survey of staff has taken place to help inform this. The Grampian steering group continues to meet regularly Housing have provided a worker for regular attendance at the Step In in Peterhead, Banff and Fraserburgh. Staff knowledge and understanding in both Housing and Drugs and Alcohol service has increased and this has benefitted clients. Welfare rights will provide fast access to a worker who will see clients at the Step In. We will test this and seek additional funding if a post is required to meet demand of people in service. We scored well in the National Benchmarking report for Standards 1-5, https://www.publichealthscotland.scot/publications/national-benchmarking-report-on-implementation-of-the-medication-assisted-treatment-mat-standards/national-benchmarking-report-on-implementation-of-the-medication-assisted-treatment-mat-standards-20222023/ Step In teams are embedding well and are seeing an increase in people dropping in at these locations. Temporary Premises in Inverurie have been identified with Step In operating from these this quarter. Increased outreach through monthly Days of Action continue in Fraserburgh to address the increase in harms and complexities of people requiring Drug and Alcohol support . Partnership working has increased to provide a holistic approach to peoples care, this has included increased referrals from the Drug and Alcohol Care Team in ARI, increased professionals meeting with Housing and other relevant partners, Increased partners presence at Days of Action including Community Mental Health and NHS BBV colleagues	
Risks / Issues	Mitigations / Actions	

Risk to delivery of MAT standards in some areas due to premises availability.	Premises have been secured in Peterhead and Banff and we have leased premises in Fraserburgh. Temporary premises have been identified at 93 High Street in Inverurie and we are currently working from these premises. We attended SMT in September to discuss future options and gained support of SMT with regard to agreeing permanent use of the premises. Since that time, business needs of the Council have changed and they may seek to retain the premises for corporate use so unsure about long term options. We have no alternative accommodation in Inverurie, despite through exploration of options. Stonehaven do not have permanent premises yet and operating in local hospital, Viewmount and in communities - work continues with the HSCP property team who are seeking space via Council colleagues to resolve these issues. We have highlighted a range of concerns and as property is limited in Stonehaven suggested to SMT that adaptations to a section of Viewmount could be considered.
Recruitment and Retention	Recruitment issues are being experienced across Scotland. We have been without required medical staff but have recruited a specialist Doctor from mid November. We continue to increase prescribing capacity within the service through nurses attending Non Medical Prescriber training. This is going well but takes time. We are requesting advertising of specialist vacancies e.g. Pharmacists and Psychologists but are experiencing delays.
Gathering of appropriate Experiential Feedback for each standard.	Our provisional green rating is due to the lack of experiential feedback relating to the MAT standards. This continues to be a challenge and the service will need to invest some resource to ensure this happens in the numbers required.

Data Measures and Targets	Local Delivery Plan Standard: Drug and Alcohol Waiting Times - 90% of people wait less than 3 weeks between referral and treatment: Aberdeenshire Performance 2022-23 Quarter 1: 90.4% Quarter 2: 94.6% Quarter 3: Quarter 4:
	National Substance Use Treatment Target - by 1 April 2024 there will be at least 32,000 people with problem opiate drug use in community-based Opioid Substitution Therapy (OST) treatment in Scotland (90% of all drug-related deaths in Scotland currently involve opiates). This target equates to approx. 9% increase on current baseline and a target increase of 72 (count) for Aberdeenshire (national target increase has been applied equitably across Integration Authority areas in Scotland).
	Other data measures in development to ensure meaningful reporting of progress towards delivery of MAT Standards (to include experiential information), supported by NHS Grampian Health Intelligence and linking to the DAISy system. [Drug and Alcohol Information System (DAISy) is a national database holding data relating to specialist drug and alcohol treatment from services across Scotland with the aim of monitoring treatments provided, understanding outcomes from treatment and improving future care. Specific data was supplied to the National MIST team for MAT Standards 1-5 This provided evidence to rate us as Provisional Green against each of these standards. We were not required to provide data for 6 to 10 but will be for this operational year. Further information can be found in the MAT national benchmarking report https://www.publichealthscotland.scot/publications/national-benchmarking-report-on-implementation-of-the-medication-assisted-treatment-mat-standards/national-benchmarking-report-on-implementation-of-the-medication-assisted-treatment-mat-standards-20222023/